



English Guide N° 10 – Deciding for your Future – Career Path: Hotel & Tourism (1st Part)

Name: _____ Grade: 12th A – B - C

Date: _____

Expected Learning

AE 01 - Demostrar comprensión de ideas principales e información explícita en textos orales simples de variada extensión y de interacciones que presentan un uso auténtico del lenguaje, como videos de interés general, entrevistas grabadas y discursos relacionados con las decisiones para su futuro y que contemplan las funciones de informar lo dicho por otros, expresar intenciones, propósitos y puntos de vista.

AE 02 - Leer y demostrar comprensión de ideas principales e información relevante en textos descriptivos, informativos, narrativos y expositivos auténticos, simples y de variada extensión, como anécdotas, cartas y correos electrónicos, relacionados con las decisiones para su futuro.

Instructions:

1. Read carefully and complete each section according to what it is required.
2. When you finish the guide, at the end of it, you have to answer a **SELF-EVALUATION** which will help you to see your performance during the development of this guide.
3. If you want to see if your answers are correct, you can check them in the **ANSWER KEY** which will be uploaded in the next guide.
4. Remember that this guide helps you to continue with the development of your knowledge and you can continue practicing your English skills at home.
5. If you can't print this guide, you can write the answers on your copybook.
6. This guide is supposed to be done in **45 minutes**.
7. If you can print the guides, remember to keep them in a folder.

hey



Hello!

This week you are invited to work with the first part of the theme of **HOTEL & TOURISM** in which you will know new vocabulary and practice your reading and listening skills!

Also, remember to check your answers from **GUIDE N° 9**

And finally, **REMEMBER TO WRITE ME AN E-MAIL WITH YOUR CHOSEN CAREER** or if you have any question! 😊

ANSWER KEY – GUIDE N° 9

Part N° 1 – Vocabulary			
Activity N° 1			
English Word	Spanish Meaning	English Word	Spanish Meaning
Computer	Computador	Control	Controlar
Discipline	Disciplina	Inspect	Inspeccionar
Launch	Iniciar / Lanzar / Ejecutar	Methodology	Metodología
Procedure	Procedimiento	Physics	Física
Mathematics	Matemáticas	Machine	Máquina
Technology	Tecnología	Develop	Desarrollar
Engineer	Ingeniero	Simulation	Simulación
Maintenance	Mantención	Assess	Evaluar / Analizar / Calcular
Activity N° 2			
1. A	2. E	3. B	4. C
5. G	6. D	7. H	8. I 9. F
Activity N° 3			
1. Quality	2. Testing	3. Verification	
Part N° 2 – Reading Comprehension			
1. A	2. D	3. C	
Part N° 3 – Listening Comprehension			
Activity N° 1			
1. F	2. F	3. T	
Activity N° 2			
1. verifying	2. specifications	3. good news	
4. No unexpected hiccups	5. None so far	6. Different file formats	

HOTEL & TOURISM (1ST PART)



Part N° 1 – Vocabulary

Activity N° 1 – Find out the meaning of these words. Remember to use www.linguee.com or www.wordreference.com

English Word	Spanish Meaning	English Word	Spanish Meaning
Relax		Bellhop	
A la carte		Concierge	
Assign		Front desk clerk	
Cancellation		Valet	
Night auditor		Housekeeper	
Maintenance worker		Luxury	
Luggage		Guests	

Activity N° 2 – Match the jobs (1-8) with the duties (A-H)

1. _____ Bellhop	A. A person who parks cars for guests.
2. _____ Doorman	B. A person who rents rooms to guests.
3. _____ Concierge	C. A person who handles guests and financial matters at night.
4. _____ Front desk clerk	D. A person who waits at the hotel entrance and greets new guests.
5. _____ Valet	E. A person who fixes broken items in the hotel.
6. _____ Night auditor	F. A person who cleans the hotel.
7. _____ Maintenance work	G. A person who tells hotel guests about local entertainment.
8. _____ Housekeeper	H. A person who carries bags to rooms for guests.

Part N° 2 – Reading Comprehension

Activity N° 1 – Read the hotel newsletter, and then mark the following statements as True (T) or False (F).

Employee of the Month March

Tom Yarborough - Front Desk Clerk

What do you do on a regular day at work?

I work with the **doorman**, **valet** and **elevator operator** to make guests feel welcome. Then I **check in** the guest. Finally, I ask the **bellhop** to take the guest's bags to the guest's room.

Do you think that teamwork is important?

Yes. **Teamwork** is a big part of my job. I talk to the **night auditor** every morning. She shares important guest information with me. Sometimes guests have questions about the city. So I tell them to speak to the **concierge**. Other times, there are problems with the rooms. The **housekeepers** and **maintenance workers** fix those problems.

1. _____ Tom Yarborough rents rooms to guests.
2. _____ The night auditor's job is to tell guests about the city.
3. _____ The maintenance workers fix problems with the hotel rooms.

[https://www.podomatic.com/podcasts/cfuentessoza/episodes/2020-06-04T18 39 30-07 00](https://www.podomatic.com/podcasts/cfuentessoza/episodes/2020-06-04T18_39_30-07_00)

Activity N° 1 – Listen to an interview with the employee of the month at the Royal Point Hotel. Then choose the correct answers.

1. The interview is mostly about the employee's...

- A. Opinions about his job.
- B. Feelings about his co-workers.
- C. Previous work experience.
- D. Goals for the future.

2. What is his position at the hotel?

- A. Front desk clerk
- B. Doorman
- C. Bellhop
- D. concierge

Activity N° 2 – Listen again and fill in the blanks.

Interviewer: Mr. Huxley, what's your 1 _____ about your job?

Employee: Every day is a new experience. I meet new people and work with a great 2 _____.

Interviewer: Oh, so your 3 _____ help you do your job?

Employee: Yes. I work with the doorman and the 4 _____ every day.

Interviewer: I see. Tell me, what's your goal as a 5 _____?

Employee: My goal is to make the guests happy.

Interviewer: I think you're a great choice for 6 _____. Congratulations.

Employee: Thank you. I'm very happy about it.

SELF-EVALUATION – Put a ✓ according to the criteria given and think about what you did with this guide.

CRITERIA	😊	😞
1. I learned new words.		
2. I was responsible doing this guide.		
3. I improved my reading skills.		
4. I improved my listening skills.		
5. I understood the content.		
6. I can explain this content to other people.		
7. Do I have any question for the next meeting?		

If you have questions for the next meeting, write them here:



Take Care!!